## **Delivery Policy – Jordan Camel Trek**

- Booking Confirmation (for trips): Sent via email immediately after successful payment.
- Travel Documents / Itinerary: Sent at least 7 days before departure.
- Online Store Orders (Heritage & Tourism Items):
  - o Delivery is available only within Jordan.
  - o Orders are processed and delivered within 3 working days.
  - Products are sent according to the order details and delivery address provided by the customer.
- **Customer Support:** Available via email or phone for any questions regarding delivery or orders.